

FINAL REPORT FOR INDUSTRIAL TRAINING AT  
MISC AGENCIES SDN BHD PORT KLANG

By

AHMAD SAIFUL ABDULLAH SANI  
Bachelor of Maritime Management

Industrial Training Report Submitted to

Department of Management and Marketing  
Faculty of Management and Economy  
University College of Science and Technology Malaysia

2005





## Pengesahan Keaslian Laporan

Dengan ini saya Ahmad Saiful Abdullah Sani mengaku bahawa laporan Latihan Industri bagi kursus PGN 4799 adalah hasil usaha saya sendiri. Segala bentuk penulisan yang terkandung dalam laporan ini adalah merupakan pandangan dan pendapat saya yang berasaskan kepada pengaplikasian teori dan pengalaman yang dipelajari semasa menjalani Latihan Industri semata-mata. Fakulti Pengurusan dan Ekonomi (FPE), KUSTEM tidak terikat dengan isi kandungan laporan tersebut.

Tandatangan



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**Nama:** Ahmad Saiful Abdullah Sani

**Tarikh:** 21 November 2005

**Disahkan oleh:**



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**Penyelia KUSTEM**

**b/p Pengerusi Latihan Industri**

**Fakulti Pengurusan dan Ekonomi**

**KUSTEM**

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***SPECIAL DEDICATION TO BELOVED FAMILY AND FRIEND***

*Abah ( Abdullah Sani Mohd Yit ), Mak ( Nooraini Abdullah ) , Kak Liza ( Noorliza )  
Abang Rizal ( Ahmad Rizal ) , Din ( Ahmad Nizaruddin )  
Adik ( Ahmad Fazli ) and Ain ( Nurul Ain Mohd Amin )*

***-For their encouragement and love-***

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## EXECUTIVE SUMMARY

Industrial Training is one of the most important aspects for student in Maritime Management to gain experience in the related field. In this process, trainee will obtain the required knowledge to perform in the real working environment. Trainee had performed the industrial training at MISC Agencies Port Klang for the period of 12 week. In addition to that, trainee also had been given the chance to experience working onboard the MISC vessel. During the industrial training, trainee has been placed at several departments. At the Operation Department, trainee was exposed to a variety of work such as logistics, container operation, maintenance and repair, ship husbanding and also vendor management. Trainee also was given the chance to experienced working with the port authority such as Northport and Westport, government institution such as Immigration Department, Marine Department and Royal Malaysian Custom. Initially, trainee was placed at Container Operation Department where trainee been introduced to the Booking Inquiry System and further detecting its problem and weaknesses. Then, trainee was positioned at the Logistics Department where a lot of working system was introduced. At first, trainee was introduced to the Container Movement System which functioning as a tracking equipment for container movement. Several weaknesses in this system were identified. At this department, trainee was introduced to the Terminal Operating System which the working system that trainee used for most part of the 12 weeks at MISC Agencies Port Klang. Trainee has identified several problem and weaknesses in this system. For most of the problem, trainee has suggested several solutions to overcome it and also implication from that solution. Most important, all of the problems should be solved as soon as possible so that it would not intervene with the daily business operations. It is hope that all of the ideas or solutions suggested will help MISC Agencies to further increase the level of efficiency in their working system.